



**We have two  
Net Zero Ambassadors**  
and a commitment  
to being net zero  
by 2030

**We are  
Members of BCorp**

Certified  Corporation

Our impact score is **84**  
the average is 50

BCorp governance score is **15.4**  
the average governance score is 7.3



**Shop Local**  
We try, where possible,  
to buy all catering  
needs from local  
suppliers

**CSR Award**  
British Insurance  
Awards for Business  
Sustainability/Corporate  
Social Responsibility  
Initiative of  
the Year



**Supply Chain  
Sustainability**

All of our suppliers are asked to  
complete a CSR questionnaire  
as part of the procurement  
process

**Single Use Plastic**  
Eradication of single use  
plastic in our catering and  
have replaced our 'old'  
plastic water cooler with one  
which is refilled from the tap

**Cycle to Work**  
We offer this as a  
standard employee  
benefit

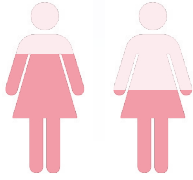


**Climate Change**



### LGBTQ+

We have had a Diversity Champion in place since 2018 to promote equality, diversity and inclusion within our organisation



### Female Promotion

70% of our promotion last year was female  
47% of our senior management are female

### Mental Health Support

We host a Mental Health & Wellbeing Week in June. We have Mental Health First Aiders and Mental Health Champions who scope out the MH agenda and communicate this to all staff

# Diversity & Inclusion

### Menopause Support

All staff (regardless of gender) are offered support around this issue through webinars hosted by a third party

### Awareness Days & Charities

Staff are asked to propose charities for our fundraising efforts. Over £37,000 has been raised in the last 18 months for 12 charities

### Committees

We have CSR, Mental Health, IT, and website development committees  
We ask for volunteers from all age groups to sit on these committees



# INVESTORS IN PEOPLE®

We invest in people Platinum

## Great Places to Work

Held for the last 13 years  
We're a 2021 UK's Best Workplace™  
for Women and for Wellbeing  
Ranking 4<sup>th</sup> among all small-sized  
Best Workplaces™ in 2021



We have had the **Investors In People** accreditation since December 2000 and been rated **Platinum** since December 2018 (only 3% of organisations hold this)

*“Centor’s achievements, in business terms, in staff engagement terms, and its commitment to corporate social responsibility are exceptional. It was clear that the staff of the business come from diverse backgrounds reflecting the varied national and cultural make-up of London and its customers and stakeholders.”*

IIP Auditor 2022

## Independent Recognition



## Chartered Status

We are only one of 5% of brokers that have Chartered Status from the CII. This shows our commitment to all staff's learning journeys, regardless of position, and our pledge to best practice

