



## Centor Win the Business Sustainability / Corporate Social Responsibility Initiative of the Year Award at the 2018 British Insurance Awards

On 4th July 2018, Centor was recognised at the British Insurance Awards for its corporate social responsibility efforts, winning the “Business Sustainability / Corporate Social Responsibility Initiative of the Year Award”. This was a proud moment for everyone at Centor.

### Neil Walton, CEO, comments:

“Winning this award was a hugely proud moment for everyone at Centor. We feel that businesses have a duty to their employees and society as a whole to act in a caring and responsible way. Being a good corporate citizen is a key ingredient of the Centor Difference.”



## Centor 20th Anniversary Party



Centor CEO, Neil Walton & Head of Corporate Events, Erica Feasey presenting the cheque to Cherry Trees

On the 4th June 2018, Centor celebrated its 20th Anniversary at a party hosted in the Pavilion at the Tower of London. Many in attendance kindly donated to our chosen charity, Cherry Trees, a respite care home for young people with a range of disabilities. On the night we raised a total of £1,800 thanks to the kind donations received by our employees, clients and insurance partners alike.

The £1,800 was later doubled by Centor and rounded up to £4,000.

## CII Discover Risk – Helping Young People

We supported Chartered Insurance Institute Discover Risk with volunteers from Centor attending numerous schools and colleges to engage with the students and speak about careers in insurance. We also provided support with mock interviews, CV workshops and internships.



## Centor signs up to the London Healthy Workplace Charter

Last November, Centor signed up to the London Healthy Workplace Charter, a scheme that helps organisations address some of the biggest challenges businesses face. These include recruitment and staff retention, sickness absence and employee productivity. Organisations are encouraged to address these challenges by developing wellbeing programmes across a wide range of areas.



**MAYOR OF LONDON**



## Guide Dog Puppy Sponsorship

Back in April 2018, we started sponsoring a six-week-old guide dog puppy named Alfie through Guide Dogs UK. This organisation trains guide dogs to assist those suffering with blindness and impaired vision.

We enjoy our regular updates on Alfie's progress and look forward to seeing him graduate as a fully trained guide dog!

## Centor become a Living Wage Employer

Our Living Wage commitment will see everyone working at Centor receive a minimum hourly wage of £8.75 in the UK or £10.20 in London. Both rates are significantly higher than the statutory minimum for over 25s of £7.50 per hour introduced in April 2017.



## Haven House Retail Day

Centor employees took part in a retail challenge with Haven House Children's Hospice. Four teams of four took over a Haven House shop each and were tasked with raising as much money as possible. Volunteers came with a wide range of ideas for fundraising, from cake sales and raffles, to special one-off promotions.

By close of play we had raised a combined total of £3,533 for a fantastic cause.



## Centor Awarded Investors in People Platinum Standard

Following a rigorous assessment at the end of 2018, Centor were awarded the Investors in People (IIP) Platinum level Accreditation. This demonstrates our commitment to realising the potential of our people; harnessing their combined abilities to realise our business goals and objectives.

### Neil Walton, CEO, comments:

“We have always strived towards creating a company ethos in which our employees feel engaged and supported at work – it is plain common business sense to nurture the talent you have, provide your Team with a great place to work and help them to develop to their fullest potential.



## Centor named as one of the UK's best workplaces for the 9th year in a row



Centor were named the 6th best small workplace (under 50 employees) in the UK, four places higher than the previous year.

The results of an employee survey make up two thirds of the final score to enter the ranking. The final third is calculated through a culture audit, which is a questionnaire used to evaluate the organisation's HR and leadership practices, policies and values.

We are looking forward to finding out the results of the 2019 assessment on the 8th May.

## Our quarterly raffle raised a total of £1,300 for Home Start

The donation was used to buy Christmas presents for disadvantaged children who – without the support of Home Start – would often go without.

Every three months Centor employees take part in a company raffle with a chance to win an extra days' holiday and other prizes, all in aid of this small local charity.





## Plan International – Advancing Children's Rights and Equality

Centor chose to sponsor a young girl named Myrnalene from the Philippines through Plan International. Myrnalene comes from Eastern Samar, one of the poorest regions of the country.

Plan International has been working in the region for nearly 15 years, and in that time, it has implemented community development programmes focusing on health, education, child protection, and disaster risk reduction.



## Centor signs the Mental Health 'Time to Change' Employer Pledge



Mental ill health is the leading cause of sickness absence in the UK, costing an average of £1,035 per employee, per year. This is one of the reasons Centor Insurance & Risk Management has signed the 'Time to Change' Employer Pledge.

The pledge was signed by Centor CEO Neil Walton on Friday 18th May to mark the end of Mental Health Awareness Week.

By signing, we have joined a growing movement of over 700 companies in England, all of whom are demonstrating their commitment to changing how we think and act about mental health in the workplace.

## Wearing Yellow for Cystic Fibrosis

Centor staff wore yellow to fundraise for Cystic Fibrosis Trust. We raised a total of £260.

